

Directory of Idaho Legal Services

This is a printable version of the **Directory of Idaho Legal Services**. The Directory is a compilation of information about legal resources for people in Idaho. The Idaho Volunteer Lawyers Program prepared the information for the Delivery of Legal Services Advisory Council, a joint standing committee of the Idaho State Bar and the Idaho Law Foundation.

The Table of Contents below refers to Fact Sheets for **Organizations (with this font and with page numbers)**, which have contact information, program descriptions and WebPages in this Directory. Other Organizations are listed with the organization's web page. This information will be periodically updated.

Please take note of the latest updates (9/15/06) to the directory, both in this version and on the Web Page: <http://www2.state.id.us/cao/documents/legaldir.htm>. Please do not use out-dated versions of the Directory.

Table of Contents

Providers of Direct Legal Services

Statewide

| | |
|--|---|
| American Civil Liberties Union of Idaho | http://www.acluidaho.org/ |
| Catholic Charities of Idaho: Family Immigration & Naturalization Program | 1 |
| Comprehensive Advocacy, Inc. (Co-Ad) | 2 |
| Intermountain Fair Housing Council | http://www.nationalfairhousing.org/html/memberOrgs/supporting.htm#ID |
| Idaho Legal Aid Services, Inc..... | 3 |
| Idaho Volunteer Lawyers Program | 4 |
| University of Idaho Legal Aid Clinic: Nez Perce Reservation, Latah County, Idaho and the Ninth Circuit: | 5 |

Court Assistance Offices 6

| | |
|---|--|
| 1 st District: Bonner County, Kootenai County | |
| 2 nd District: Latah County, (http://www.latah.id.us/Dept/CAO_Main.htm); Nez Perce County | |
| 3 rd District: Canyon County | |
| 4 th District: Valley County, Ada County (http://www.adaweb.net/cao) | |
| 5 th District: Gooding County, Twin Falls County, Cassia County | |
| 6 th District: Bannock, Bear Lake, Caribou, Franklin, Oneida, Power Counties | |
| 7 th District: District-wide CAO | |

Courts

Federal Courts

| | |
|--------------------------------------|---|
| U.S. District Court | http://www.id.uscourts.gov/ |
| Ninth Circuit Court of Appeals | http://www.ca9.uscourts.gov/ |

U.S. Bankruptcy Court.....<http://www.id.uscourts.gov/>
 State Courts.....<http://www.isc.idaho.gov/>
 Snake River Basin Adjudication.....<http://www.srba.state.id.us/>
 Tribal Courts<http://www.isc.idaho.gov/tribalmn.htm>
 Coeur d’Alene Tribal Court
 Kootenai Tribal Court
 Nez Perce Tribal Court
 Shoshone-Bannock Tribal Court
 Shoshone-Paiute Tribe of the Duck Valley Reservation
 Idaho Judicial Council <http://www.state.id.us/ijc>

Referral Agencies

Statewide:

[Idaho State Bar Lawyer Referral Service.....7](#)
 Idaho Trial Lawyers<http://www.itla.org/>

Domestic Violence and Assault Crisis Centers (by Geographic Area)

Statewide: **Idaho Coalition Against Sexual & Domestic Violence....**<http://www.idvsa.org/>
 Coeur d'Alene Tribe: Stop Violence Against Indian Women Program
 Nez Perce Tribe Legal Advocates
 Shoshone/Bannock Tribe: Victims of Crime Assistance Program
1st Judicial District: The Women's Center
 Bonner County: Bonner Co. Domestic Violence Education. & Prevention Program
 Boundary County Youth Crisis & Domestic Violence Hotline
 Kootenai: Post Falls Police Depart. OASIS. Program
 Shoshone County: Women's Resource Center
2nd Judicial District: YWCA of Lewiston/Clarkston
 Latah County: Alternatives to Violence of the Palouse
3rd Judicial District: Valley Crisis Center
 Payette County: Project D.O.V.E.
 Washington, Adams, and Payette Counties: ROSE Advocates.
4th Judicial District: Women’s & Children’s Alliance
 Elmore County Domestic Violence Council
5th Judicial District: Crisis Center of the Magic Valley
 Blaine County: Advocates for Survivors of Domestic Violence
6th Judicial District: Family Services Alliance of Southeast Idaho
 Oneida County: Oneida Crisis Center
7th Judicial District: Domestic Violence Intervention Center
 Bingham County: Bingham Crisis Center
 Lemhi County: Lemhi County Crisis Intervention/Mahoney Family Safety Center
 Madison County: Family Crisis Center
 Teton County: Family Safety Network

Court Appointed Services

Federal Defenders of Eastern Washington and Idaho
 Public Defenders<http://www.fdewi.org/>
 Court Appointed Special Advocates (CASA)
 Parenting Classes

Government Agencies

Idaho Commission on Aging and Area Agencies on Aging 8

Consumer Protection Unit, Civil Litigation Division of Attorney

General's Office..... 9

Department of Finance..... <http://finance.idaho.gov>

Department of Labor, State of Idaho <http://cl.idaho.gov>

Department of Labor, United States <http://www.dol.gov/>

Equal Employment Opportunity Commission..... <http://www.eeoc.gov/>

Idaho Council on Domestic Violence and Victim Assistance..... 10

Idaho Department of Health and Welfare Child Support Services.... 11

Idaho Department of Health and Welfare: Self-Reliance Benefits... 12

Idaho Human Rights Commission..... <http://www2.state.id.us/ihr/ihrchome.htm>

Idaho Industrial Commission..... <http://www2.state.id.us/iic/index.htm>

Idaho State Bar Disciplinary Office..... <http://www2.idaho.gov/isb/bc/discipline.htm>

Court Related Services

Family Court Services

Reference Resources

Idaho Laws, A Guide for Women and Families <http://www.women.idaho.gov/>

Idaho Legal Brochures Available to the Public ... <http://www2.state.id.us/cao/pamphlet>

Idaho State Law Library <http://www.isll.idaho.gov/>

Map of 7 Judicial Districts in Idaho 13

References for Judicial Rosters..... <http://www.isc.idaho.gov/rosters.htm>

General Referral and Information

211 Idaho Careline (Health and Human Service Providers) 14

Catholic Charities of Idaho

Family Immigration & Naturalization Program

Nampa, Idaho (208) 466-4442

Boise, Idaho (208) 345-6031

e-mail: rnolasco@ccidaho.org

Web Address: www.CatholicIdaho.org/CatholicCharities.cfm

Main Purpose of the Immigration and Naturalization Program

Catholic Charities of Idaho works with respect and compassion to unify families under the immigration laws of the United States. The goal is to provide immigration legal services to poor and low-income immigrants who are seeking assistance in preparing their cases for review by the Bureau of Citizenship and Immigration services (BCIS). The major focus is to assist in Family Reunification and Naturalization for the elderly, disabled, and poor.

Catholic Charities of Idaho's Boise and Nampa offices are recognized by the Board of Immigration Appeals (BIA) under the U.S. Department of Justice. The immigration program is affiliated with the Catholic Legal Immigration Network, Inc. (CLINIC) which presently is the largest network of non-profit immigration law offices in the United States of America. Catholic Charities of Idaho has access to a toll-free hotline to receive help from CLINIC's immigration attorneys directly.

Services Provided:

- Assistance with basic family immigration applications
- Evaluation of client's immigration status
- Serve as liaison between clients and BCIS
- Adjustment of Status application (and interview for partially and fully accredited reps)
- Naturalization applications (and interview for partially and fully accredited reps)
- Help replacing lost or stolen Permanent Resident card
- Refer clients to local immigration attorneys and other services when appropriate
- Basic educational sessions on family immigration
- English/Spanish translations; services also can be provided in Mandarin Chinese

Types of Cases Handled: *included but not limited to*

Family immigration and naturalization services

- I-130 Family Petition
- I-485 Adjustment of Status to Permanent Resident
- K and V Visas
- Assistance to replace lost Permanent Resident card
- Affidavit of Support
- FOIA, EAD
- Letters of inquiry to BCIS
- Letters to Senator's office
- Application for Certification of Citizenship and Naturalization
- VAWA (pending)

Limitations:

- Deportations
- Applications with (multiple) criminal arrests
- Applications through employers
- Student or Visitor Visas
- Political Asylum
- Refugee

What are the eligibility criteria to receive services?

Services are available to all, regardless of religion, race/ethnicity, or income.

Geographic area served: West and Central Idaho (Eastern Idaho tentative)

Offices in Nampa and Boise; soon opening office in Eastern Idaho (Blackfoot/Pocatello)

Co-Ad - Comprehensive Advocacy, Inc.

Toll-Free: 1-866-COADING

Web address: <http://users.moscow.com/co-ad>

Boise Office: 4477 Emerald, Suite B-100, Boise, ID 83706-2066
Phone: (208) 336-5353 (Voice/TDD)

Pocatello Office: 845 West Center, C-107, Pocatello, ID 83204-4237
Phone: (208) 232-0922 (Voice/TDD)

Moscow Office: 428 West 3rd St., Ste. 2, Moscow, ID 83843-2907
Phone: (208) 882-0962 (Voice/TDD)

Main Purpose: Co-Ad's mission is to assist people with disabilities to protect, promote and advance their legal and human rights through quality legal, individual, and system advocacy.

Services Offered: Services provided by Co-Ad include information and referral; negotiation or mediation; investigation of suspected abuse or neglect; legal representation for violations of disability related rights; and technical assistance. Co-Ad staff also address system and policy issues. Services are provided statewide at no cost to the client.

Eligibility Criteria: The person seeking assistance from Co-Ad must have a physical or mental disability and be requesting assistance with a disability-related issue.

Programs: Co-Ad is the state's designated Protection and Advocacy System and receives seven different federal grants that mandate legal and advocacy services to individuals with disabilities. Each program sets annual priorities and has various amounts of funds available. The priorities and amount of resources for each grant determine the extent of Co-Ad's assistance.

Eligibility case-types: In general, Co-Ad can assist with:

- Addressing violations of the Americans with Disabilities Act
- Addressing violations of other state and federal disability rights laws
- Investigating abuse or neglect and other violations of disability related rights in facilities and community placements
- Obtaining appropriate services from agencies and school districts
- Negotiating with vocational rehabilitation agencies and independent living centers
- Contesting Medicaid denials
- Submitting applications for Social Security and other benefit programs
- Addressing barriers to employment for Social Security beneficiaries
- Addressing barriers to obtaining assistive technology
- Contesting denials of community placements

Idaho Legal Aid Services, Inc.

Web Site: www.idaholegalaid.org

**DOMESTIC VIOLENCE
LEGAL ADVICE LINE:
(877) 500-2980 or 667-
9559 in Coeur d'Alene
local area**

**SENIOR LEGAL HOTLINE:
(866) 345-0106 or 345-
0106 in Boise local area
(low-income seniors only)
Spanish speakers:
(866) 954-2591 or 454-
2591 in Caldwell local
area**

TTY: 800-245-7573

Branch Offices:

PO Box 1683
BOISE ID 83701
Phone: (208) 345-0106
Fax: (208) 342-2561
*(Branch Office and Indian
Law Unit)*

PO Box 1116
CALDWELL ID 83606
Phone: (208) 454-2591
Fax: (208) 454-2593
*(Branch Office and Migrant
Farmworker Law Unit)*

PO Box 1439
COEUR D'ALENE ID 83814
Phone: (208) 667-9559
Fax: (208) 664-0931

482 Constitution Way,
Suite 101
IDAHO FALLS ID 83402
Phone: (208) 524-3660
Fax: (208) 524-4983

PO Box 973
LEWISTON ID 83501
Phone: (208) 743-1556
Fax: (208) 743-3261

PO Box 1785
POCATELLO ID 83204
Phone: (208) 233-0079
Fax: (208) 233-0453

PO Box 1296
TWIN FALLS ID 83303
Phone: (208) 734-7024
Fax: (208) 734-7067

ADMINISTRATIVE OFFICE:
PO Box 913
Boise ID 83701
Phone: (208) 336-8980
Fax: (208) 342-2561

Main Purpose: The mission of Idaho Legal Aid Services, Inc. (ILAS) is to provide free legal representation and advocacy services to low income individuals and groups.

Services Provided: ILAS provides legal representation to eligible individuals and groups; community legal education through workshops and preparation/distribution of legal brochures and other materials; pro se workshops on divorce in some areas; immediate legal advice to domestic violence victims through the ILAS Domestic Violence Legal Advice Line; legal advice to seniors citizens (60 and over) through the Idaho Senior Legal Hotline.

Types of Cases Handled: (Case priorities may vary from office to office)

- Divorce (only in cases involving domestic violence; pro se workshops for others)
- Custody (only in cases involving domestic violence)
- Protection Orders
- Landlord-Tenant
- Public Housing
- Fair Housing
- Medicaid/Medicare
- TAFI/County Assistance
- Food Stamps
- Indian Law
- Migrant Farmworker issues
- Social Security/SSI
- Mental Health Issues
- Nursing Home Problems
- Unemployment Benefits
- Some Consumer Cases

Eligibility Criteria: Primarily at or below 125% of the Federal Poverty Guidelines. Certain cases at or below 187.5% of Federal Poverty Guidelines. Must be a priority of ILAS. ILAS does not handle criminal cases.

Idaho Volunteer Lawyers Program

P. O. Box 895, Boise, ID 83701-0895

Phone: (208) 334-4510

Fax: (208) 334-4515

Toll Free: (800) 221-3295

Web Address: http://www2.idaho.gov/pub_info/ivlp.htm

Main Purpose: The mission of the Idaho Volunteer Lawyers Program (IVLP) is to increase the availability of legal services to the state's low-income individuals and families by matching those in need with the donated services of volunteer attorneys and by providing volunteer lawyers for advice, consultations and case representation.

Services Offered: Legal Services: IVLP screens applicants to connect them with the legal services provided by volunteer attorneys or to refer them to other community resources. The volunteer attorneys may represent eligible clients in cases involving custody & visitation, divorce (limited), guardianship, adoption, debt defense, assistance for non-profit organizations, or wills & probate. Volunteer attorneys give advice and consultation in Family Law, debt collection, or certain matters for non-profit organizations. **Clinics:** Volunteer attorneys or paralegals provide limited one to one assistance in completing forms and understanding instructions for individuals to represent themselves in family law matters including Divorce, Custody Modifications, and Custody for unmarried parents. (Service in clinics limited at this time to the third and fourth judicial districts.) **A&C Clinics:** Advice and Consultation Clinics are conducted at Senior Citizen Centers or Legal Link in Coeur d'Alene on any topic.

Eligible case-types:

- Custody and Visitation
- Divorce (Please contact your local crisis center if you are a victim of domestic violence)
- Debt Collection
- Establishment or modification of child custody court orders
- Guardianship Child
- Guardianship Adult
- Wills & Probate (limited assets)
- Assistance for (low-income) nonprofit corporations

Cases where domestic violence and/or child endangerment are at issue will have priority for referral to volunteer attorneys.

Eligibility Criteria:

Legal Services: At or below 125% of Federal Poverty and eligible case-type.

Senior Citizen A&C Clinics: Any Senior Citizen

University of Idaho Legal Aid Clinic

P.O. Box 442322

6th and Rayburn

Moscow, Idaho 83844-2322

Phone: 208 885-6541 **Toll Free:** 877 200-4455 **FAX::** 208 885-4628

www.law.uidaho.edu/clinics/

Main purpose of the organization: The overall purpose of the University of Idaho Legal Aid Clinic is to provide educational opportunities to University of Idaho Law Students through the provision of legal services to those who lack resources to hire an attorney.

Services provided: Legal Advice, Representation and Mediation

Types of cares handled:

General Practice Clinic:

Civil and misdemeanor criminal cases in Latah County; landlord tenant, collections, neighborhood issues, family, including divorce, parenting and child support issues, consumer, prisoner rights and mediation services.

Mediation services: Landlord-tenant, collections, neighborhood issues, family, including divorce, parenting and child support issues, consumer, prisoner rights and small claims.

Victims' Rights Clinic: represents victims of crime, juvenile and adult, throughout criminal proceedings to insure the victims' rights are protected in state or federal courts throughout Idaho.

Domestic Violence/Sexual Assault Clinic:

Representation of victims of domestic violence, sexual assault, dating violence or stalking in civil litigation in state or federal courts in North-central (2nd Judicial District) Idaho and represents victims of such crime in civil cases such as divorce, child custody, etc.

Appellate Clinic: Representation of low income or pro se litigants referred by the appellate courts, other attorneys or from the General Clinic in Idaho and the Ninth Circuit.

Tribal Clinic and Immigration Clinic: Defending adult tribal members in criminal matters in Nez Perce Tribal Court, Representing juvenile tribal members in delinquency cases, Representing immigrants in removal proceedings before Immigration Judges, the Board of Immigration Appeals, and Federal Courts, Advocating for immigrants in their applications for permanent residence, citizenship, and political asylum filed with the Department of Homeland Security.

Tax Clinic: Representation of taxpayers from Idaho and surrounding states in controversies with the Internal Revenue Service. Also provide educational outreach services for taxpayers for whom English is a second language.

Small Business Legal Clinic: The SBLC provides a variety of transaction related advice to business owners and entrepreneurs in Idaho, including the formation of an appropriate business entity, preparation and review of confidentiality and employment agreements, review of commercial leases, and, in the case of nonprofit organizations, the preparation and handling of applications for tax-exempt status.

Eligibility criteria: For the general clinic, a client whose income is equal to or less than 125% of the Federal Poverty Income Guidelines is financially eligible for Clinic representation. Mediation services are available on a sliding fee basis for clients with incomes under 225% of the federal poverty guidelines. Eligibility for Victims' Rights Clinic is not contingent upon income.

For the tax clinic, a client whose income is equal to or less than 250% of the Federal Poverty Income guidelines are established by Health and Human services is eligible for representation.

Non-profit groups, whether or not incorporated, will be eligible. The eligibility of other groups will be determined by reference to the resources of the group, if the matter concerns the organization, or to the income of the individual members, if the matter concerns their interest.

Court Assistance Offices Project

Web address: <http://www2.state.id.us/cao>

Hon. Michael Dennard, Director
Ada County Courthouse
200 W Front St
Boise ID 83702-7300
Phone: (208) 287-7475

FIRST JUDICIAL DISTRICT

Benewah County CAO
701 College Ave.
St. Maries, ID 83861
(208) 245-3241

Bonner County CAO
215 S. 1st Avenue
Sandpoint, ID 83864
(208) 265-1449
Fax: (208) 263-9006
Email: cao@co.bonner.id.us

Kootenai County CAO
324 W. Garden Ave.
Coeur d'Alene, ID 83816
(208) 446-1186
Fax: (208) 664-8701

SECOND JUDICIAL DISTRICT

Clearwater County CAO
150 Michigan Ave.
Orofino, ID 83544
(208) 476-5596

Latah County CAO
6th & Van Buren Streets
P.O. Box 9071
Moscow, ID 83843-9071
(208) 882-8580, Ext. 3500
Fax: (208) 883-2259 (CAO)
Email: courtassistance@latah.id.us

Nez Perce County CAO
1230 Main St.
Lewiston ID 83501
(208) 799-3191
Fax: (208) 799-3058
Email: cao@co.nezperce.id.us

THIRD JUDICIAL DISTRICT

Adams County CAO
201 Industrial
Council, ID 83612
(208) 253-4561

Canyon County CAO
1115 Albany St., Room 315
Caldwell, ID 83605
(208) 454-7455
Fax: (208) 454-7442 or
(208) 454-6626
Email: cao@canyoncounty.org

Gem County CAO
415 E. Main St, Rm 300
Emmett, ID 83617
(208) 365-4221

Owyhee County CAO
PO Box 128
Murphy, ID 83650
(208) 495-2806

Payette County CAO
1130 3rd Ave N, Rm 104
Payette, ID 83661
(208) 642-6000
mmartin@payettecounty.org

FOURTH JUDICIAL DISTRICT

Ada County CAO
200 W. Front St.
Boise, ID 83702
(208) 287-6963
Fax: (208) 287-6919
Email: dcnewbjm@adaweb.net

Elmore County CAO
150 S 4 East, Ste 5
Mountain Home, ID 83647
(208) 587-2133 ext 218

Valley County CAO
219 Main St. PO Box 1350
Cascade, ID 83611
(208) 382-7177
Fax: (208) 382-7184

Email:
dgaither@co.valley.id.us

FIFTH JUDICIAL DISTRICT

Blaine County CAO
201 2nd Ave. South
Haily, ID 83333
(208) 788-7475

Cassia County CAO
1459 Overland Ave.
Burley, ID 83348
(208) 878-4461 X 298
Fax: (208) 878-1003
shantelw@cassiacounty.org

Gooding County CAO
624 Main Street PO Box 477
Gooding, ID 83330
(208) 934-5932 (CAO) (208)
934-4261
Fax: (208) 934-4408
lrenner@co.gooding.id.us

Twin Falls County CAO
PO Box 126
Twin Falls, ID 83303-0126
(208) 736-4137
Fax: (208) 736-4002
jwoolley@co.twin-falls.id.us

SIXTH JUDICIAL DISTRICT
Bannock County CAO
624 E. Center, Room 220
Pocatello, ID 83201
(208) 236-7067
Fax: (208) 236-7012
darcy@co.bannock.id.us

Bear Lake County CAO
PO Box 190
Paris, ID 83261
(208) 945-2208
Fax: (208) 945-2780

Caribou County CAO
PO Box 775
Soda Springs, ID 83276
(208) 547-2146
Fax: (208) 547-4759

Franklin County CAO
39 W. Oneida
Preston, ID 83263
(208) 852-0877
Fax: (208) 852-2926
Email: Hampton@plmw.com

Oneida County CAO
10 Court Street
Malad, ID 83252
(208) 766-4285 X 114
Fax: (208) 766-2990
Email: kwharton@co.oneida.id.us

Power County CAO
543 Bannock
American Falls, ID 83211
(208) 226-7619
Fax: (208) 226-7612
Email: ssprague@co.power.id.us

SEVENTH JUDICIAL DISTRICT

District Wide CAO
PO Box 853
Blackfoot, ID 83221

CAO cell phone: (208) 589-9872

Fax: (208) 785-5165

Email: cclcid@aol.com

Main Purpose: A one-stop clearinghouse at the Courthouse for a variety of legal information and referral for legal assistance for those seeking access to the courts. Self-help materials for individuals processing routine case matters, predominantly in family law cases.

Services Offered: Forms and instructions for some routine court matters: divorce, custody, modification, name change, landlord-tenant, minor guardianship. Referral to the toll-free Legal Resource Line (operated by the Idaho Law Foundation) and the Domestic Violence and Senior Hotlines (through Idaho Legal Aid Services). Instructional videos on the Idaho Courts, Family Law, Domestic Violence petitions for civil protection orders, and Small Claims. In addition to standard forms, instructions and videos, some offices provide: case screening and processing of applications for Idaho Legal Aid Services and Idaho Volunteer Lawyers Program; a list of local attorneys; referral to available social services including mediation; review of completed court forms; and will explain the basics of legal research. Some offices also have a computer or typewriter available for patron use to prepare court documents, and provide instructions in the use of the computer.

Eligible case-types: Divorce, custody, modification, name change, landlord-tenant. Generally no one is turned away; however there may not be materials available for the patron's specific case type. For example, we do not have materials for personal injury cases, administrative cases such as workers' compensation or social security, federal cases such as bankruptcy, or transactional materials such as wills or contracts. We do not have forms or instructions for temporary orders, restraining orders, or motion and order to strike child support arrearages. We do not provide typing or other services to complete a form for a patron. We do not provide legal advice.

Eligibility Criteria: None. All are welcome to use the CAO.

Idaho State Bar
Lawyer Referral Service
Website Address: www.idaho.gov/isb

Address: Idaho State Bar Lawyer Referral Service
P.O. Box 895
Boise, ID 83702

Phone: (208) 334-4500

Fax: (208) 344-4515

Hours: 8:00 a.m. – 4:00 p.m. (Mountain Standard Time)

Contact:

- **Online:** www.idaho.gov/isb/lrs/lrs_search_panel.asp (Obtain a list of referrals by using our three-step process to access the information.)
- **Email:** www.idaho.gov/isb/pub_info/lrs_request.htm (You can email the Lawyer Referral Service at your convenience and your email will be returned Monday through Friday between 8:00 a.m. and 4:00 p.m. (MST). Almost all Emails are returned the day they are received.)
- **Phone:** (208) 334-4500 (We will return calls between 8:00 a.m. and 4:00 p.m. (MST). The phones are staffed from 8:30 – 11:30 a.m. and 1:30 – 4:30 p.m., Monday through Friday. All attempts will be made to answer your call when it comes in. However, there are many times when staff is on the phone and your call will need to go into voice mail. Please leave a short message with your name, phone number, and time you can be contacted. We will not leave the name and number of an attorney in your voice mail. In order to receive the name of an attorney you must talk to an LRS staff. Almost all calls are returned the day they are received. To contact the Lawyer Referral Service, call (208) 334-4500 between 8:00 am to 4:00 pm (MST)

Lawyer Referral Service Goal: The Lawyer Referral Service (LRS) is operated as a public service of the Idaho State Bar. All LRS attorneys are members in good standing with the Idaho State Bar with no pending public disciplinary complaints and the LRS attorneys carry Professional Liability Insurance. The LRS attorneys have agreed to provide their clients with an initial \$35.00 half-hour office consultation fee. LRS attorneys handling Personal Injury or Workers' Compensations cases have agreed to a free consultation. After initial half-hour, any further fees are to be negotiated between the lawyer and client. The Idaho State Bar does not charge the public for these referrals and receives no money from the attorneys for the referrals. All attorneys listed in either the online or call-in LRS database have paid a fee to participate in the LRS. Not all Idaho State Bar attorneys are members of the LRS service.

Client Requirements: We do require from the client a phone number, address, and information on the area of law, so we can determine what attorney to refer the client. We do advise clients that we are not a pro-bono service or a reduced cost program and attorneys do charge fees for services. Also, it is up the client to contact the attorney and discuss his/her fees beyond the initial consultation.

Lawyer Referral Service/Areas of Law: Administration, Bankruptcy, Business & Corporate, Consumer, Criminal, Debtor/Creditor, Elder Law, Family, Immigration, Indian Law, International Law, Intellectual Property, Labor & Employment, General Litigation, Personal Injury, Real Property, Social Security, Taxation, Wills & Trusts and Workers' Compensation.

Idaho Commission on Aging

3380 Americana Terrace, Suite 120, Boise, ID 83706
(208) 334-3833 Toll-free: (877) 471-2777

www.idahoaging.com

Main Purpose of Organization: To assist seniors and vulnerable adults in retaining their dignity and independence by providing the options and resources to remain in their **own** homes and communities for as long as they choose

Specific Services Provided: ICOA contracts with six regional Area Agencies on Aging to provide various services to seniors. The Area Agencies on Aging subcontract with local legal services providers (such as Legal Aid) to provide a limited amount of legal services to seniors. The six Area Agencies on Aging are as follows:

Area I Agency on Aging

North Idaho College Aging and Adult
Services 1221 Ironwood, Suite 102
Coeur d'Alene, ID 83814
(208) 667-3179
(800) 786-5536
Fax: (208) 746-5456

Area IV Agency on Aging

College of Southern Idaho
P.O. Box 1238
Twin Falls, ID 83303-1238
(208) 736-2122
(800) 574-8656
Fax: (208) 736-2126

Area II Agency on Aging

Community Action Agency Aging & Adult
Services 124 New 6th St.
Lewiston, ID 83501-2133
(208) 743-5580
(800) 877-3206
Fax: (208) 746-5456

Area V Agency on Aging

Southeast ID Council of Governments
P.O. Box 6079
Pocatello, ID 83205-6079
(208) 233-4032
(800) 526-8129
Fax: (208) 233-5232

Area III Agency on Aging

SW Idaho Area Agency on Aging- Sage
Community Resources
P.O. Box 311
Weiser, ID 83672
(208) 549-2411
(800) 859-0324
Fax: (208) 549-0071

Area VI Agency on Aging

Eastern ID Special Services
P.O. Box 51098
Idaho Falls, ID 83405
(208) 522-5391
(800) 632-4813
Fax: (208) 522-5453

The Area Agencies on Aging, in turn, subcontract with local legal services providers (such as Legal Aid) to provide legal services to seniors.

Types of Cases Handled: Varied, depending on criteria of legal services provider.

Eligibility Criteria: Must be age 60 years or older (ICOA criteria) and must meet any additional eligibility criteria of legal services provider.

Office of the Attorney General
Idaho Consumer Protection Unit

650 W. State, Lower Level
Boise, ID 83720-0010
208-334-2424
800-432-3545

www.idaho.gov/ag

The main purpose of the organization:

The Attorney General's Consumer Protection Unit enforces Idaho's Consumer Protection, Telephone Solicitation, Pay-Per-Telephone Call, Charitable Solicitation, and Antitrust Acts. These Acts protect consumers, businesses, and the marketplace from unfair or deceptive acts and practices. The Consumer Protection Unit seeks to fulfill this charge efficiently and economically through education, mediation, and enforcement.

Specific services are provided:

The Consumer Protection Unit functions in three areas to help protect individuals and businesses from deceptive practices:

- ***CONSUMER EDUCATION:***

To accomplish these goals, the Consumer Protection Unit sponsors television and radio public service announcements, provides pamphlets on consumer topics, informs the media about current scams, and presents programs on consumer protection to community groups. In addition, the consumer protection staff provides consumer information and referral to citizens by telephone and in person.

- ***MEDIATION OF COMPLAINTS:***

Mediation of complaints is another major service of the Consumer Protection Unit. Mediation relies on the voluntary cooperation of both sides of a complaint--usually a business and a consumer. The Consumer Protection Unit's Consumer Specialist acts as a "go between" or buffer for the parties who may have difficulty in communicating with one another directly. Because of the tremendous volume of complaints received by the Consumer Protection Unit, almost all of the mediation process is accomplished by correspondence. The consumer specialist forwards a consumer's written complaint to the business along with a letter requesting a response from the business. Private consumer complaints are often resolved as a result of the Consumer Protection Unit's mediation process.

- ***LITIGATION AGAINST COMPANIES AND INDIVIDUALS:***

The Consumer Protection Unit files lawsuits on behalf of the State of Idaho as determined by the Attorney General on a case-by-case basis. The Attorney General's Office cannot provide legal advice or opinions to private individuals or businesses. Helpful tip sheets, brochures, and press releases are available to the public, but the only "client" the Consumer Protection Unit has is the State of Idaho.

Types of cases are handled:

The Consumer Protection Unit accepts complaints that fall within the jurisdiction of those statutes we enforce. The Consumer Protection Unit enforces the Idaho Consumer Protection Act, the Idaho Telephone Solicitation Act, the Idaho Pay-Per-Telephone Call Act, the Idaho Charitable Solicitation Act, the Idaho Antitrust Act, and related rules on behalf of the State of Idaho.

The eligibility criteria to receive services:

The Attorney General's Office of Consumer Protection is a state agency, thus the criteria for receiving our services falls within our office's enforcement authority under those statutes we enforce.

State of Idaho

Council on Domestic Violence and Victim Assistance

P.O. BOX 83720

Boise, ID 83720-0036

(208) 334-6512 (800) 291-0463

Fax (208) 332-7353

<http://www.state.id.us/crimevictim>

Main Purpose: The Council was established to insure the availability of emergency shelter and crisis line services throughout Idaho for domestic violence victims and their dependent children. Our role has expanded to include all victims of violence in Idaho.

Services Provided: Services include providing victims and advocates of victims information and referrals to Idaho domestic violence programs in their area; provide funding to organization assisting victims of domestic violence and their children.

Types of Cases Handled: Victims of crimes of violence, including victims of domestic violence, their families and other persons in a relationship with the victim.

Eligibility criteria: All victims of violence in Idaho and crime victim advocates.

Idaho Domestic Violence Programs with 24-Hour Hotlines

Idaho 24-Hour Hotline (800) 669-3176

National Domestic Violence 24-Hour Hotline (800) 799-7233

Blackfoot **681-8712 or 681-8713**

En espanol **681-8715**

Bingham Crisis Center

Boise **343-7025**

Boise WCA Women's and Children's Crisis Center

Bonnerr Ferry **267-5211**

Boundary County Crisis Line

Caldwell **454-8632**

Salud y Provecho (Hispanic)

Coeur d'Alene **664-9303**

Coeur d'Alene Women's Center

Driggs **354-8838**

Family Safety Network

Hailey **788-6070 or 1-888-676-0066**

Advocates for Survivors of Domestic
Violence

Idaho Falls **235-2412 or 1-800-497-8273**

Domestic Violence Intervention Center

Lewiston **746-9655 or 1 (800) 669-3176**

Lewiston/Clarkston YWCA
Crisis Services

Malad **766-3119**

Oneida Crisis Center

Moscow **883-4357 or 332 HELP**

Alternatives to Violence of the Palouse

Mountain Home **587-3300**

Elmore County Domestic Violence Council

Nampa **465-5011**

Valley Crisis Center

Ontario, OR **(541) 889-2000**

Project D.O.V.E. **or 1(800) 889-2000**

Pocatello **251-4357**

Family Services Alliance of SE Idaho

Post Falls **(Police Dept.) 773-3517**

OASIS Victim Services Program

Rexburg **(800) 962-5601**

Family Crisis Center

St. Maries **245-4357 or 245-HELP**

Benewah Co. Crisis Hotline

Salmon **940-0600 or 235-2412**

Lemhi County Intervention Center

Sandpoint **265-3586**

Bonner County Domestic Violence

Education Program

Twin Falls **733-0100 or 1-800-882-3236**

Crisis Center of Magic Valley

Wallace **(Sheriff's Dept.) 556-6101**

Shoshone County

Women's Resource Center

Weiser **549-0740**

R.O.S.E. Advocates

Idaho Department of Health & Welfare Child Support Services

Web Site: <http://www.healthandwelfare.idaho.gov/>

Region 1 — (Benewah, Bonner, Boundary, Kootenai, Shoshone Counties)

1120 Ironwood Drive
Coeur d'Alene, ID 83814-2607
769-1456

Region 2 — (Clearwater, Idaho, Latah, Lewis, Nez Perce Counties)

1118 "F" Street P.O. Drawer B
Lewiston, ID 83501
799-4400

Region 3 — (Adams, Canyon, Gem, Owyhee, Payette, Washington Counties)

3402 Franklin Road
Caldwell, ID 83605-6932
455-7101

Region 4 — (Ada, Boise, Elmore, Valley Counties)

1720 Westgate Drive
Boise, ID 83704
334-6700

Region 5 — (Blaine, Camas, Cassia, Gooding, Jerome, Lincoln, Minidoka, Twin Falls Counties)

601 Pole Line Road, Suite 3
Twin Falls, ID 83301
736-3020

Region 6 — (Bannock, Bear Lake, Bingham, Caribou, Franklin, Oneida, Power Counties)

1070 Hiline Road
P.O. Box 4166
Pocatello, ID 83205-4166
235-2875

Region 7 — (Bonneville, Butte, Clark, Custer, Fremont, Jefferson, Lemhi, Madison, Teton Counties)

150 Shoup, Suite 19
Idaho Falls, ID 83402
528-5790

Main Purpose: Establish and enforce child support obligations.

Services Offered:

- Locating Parents
- Establishing paternity or legal relationship between parents and children
- Establishing child support obligations
- Enforcing child support obligations
- Enforcing medical support
- Modifying support
- Records of payments

Eligibility Criteria:

- Parent or Guardian of child younger than 18 years of age
- Must not reside with other parent

Health and Welfare: Self-Reliance Benefits

Web Site: <http://www.healthandwelfare.idaho.gov/>

DESCRIPTION OF PROGRAM:

Child Care: The Idaho Child Care Program (ICCP) helps low-income families pay for childcare. It is available to families who are employed, enrolled in school, looking for work, or are in job training.

CHIP. - (Medicaid): If you cannot afford medical care or health insurance for you or your child, Children's Health Insurance Program (CHIP) may be able to help. It is a health insurance program that can provide parents and children with comprehensive, quality health care. You do not have to be on cash assistance to receive Medicaid.

Food Stamp Benefits: A federal program to help families with food expenses.

Temporary Cash Assistance may be available to you and your family through the Temporary Assistance for Families In Idaho (TAFI) program.

Telephone Service Assistance - The Telephone Assistance Program (ITSAP) can help with 50 percent or installation costs up to \$30, and \$10.50 assistance with monthly service.

Aged and Disabled (AABD)- aged means you are 65 or older, disabled means you have a physical or mental impairment that will last at least one year or result in death. Blindness is a type of physical impairment. Available benefits for the aged and disabled are cash and medical assistance including: Medicaid, nursing home costs, home and community based services (HCBS) which enables a person to live at home, and Medicare costs.

Child Support: You do not have to be on cash assistance to get help in collecting child support or to receive other child support services. Child Support services include: Establishing paternity, Locating absent parents, Establishing court orders, Collecting child support, and Reviews for modification of child support amounts. Child Support Service is not able to address or resolve custody or visitation issues.

REFERRAL PROCESS:

To Apply: Local offices of Health and Welfare take applications for assistance program and child support services. If you apply for medical or financial assistance, you will work with a Self Reliance Specialist to find out what help is available. You may request an application in person or by phone, but your application must be in writing. A friend or relative may help you apply. Parents may apply for children. If you do not speak English, you may ask for a translator. If you have questions about who is eligible, ask for more information at your local Health and Welfare eligibility office.

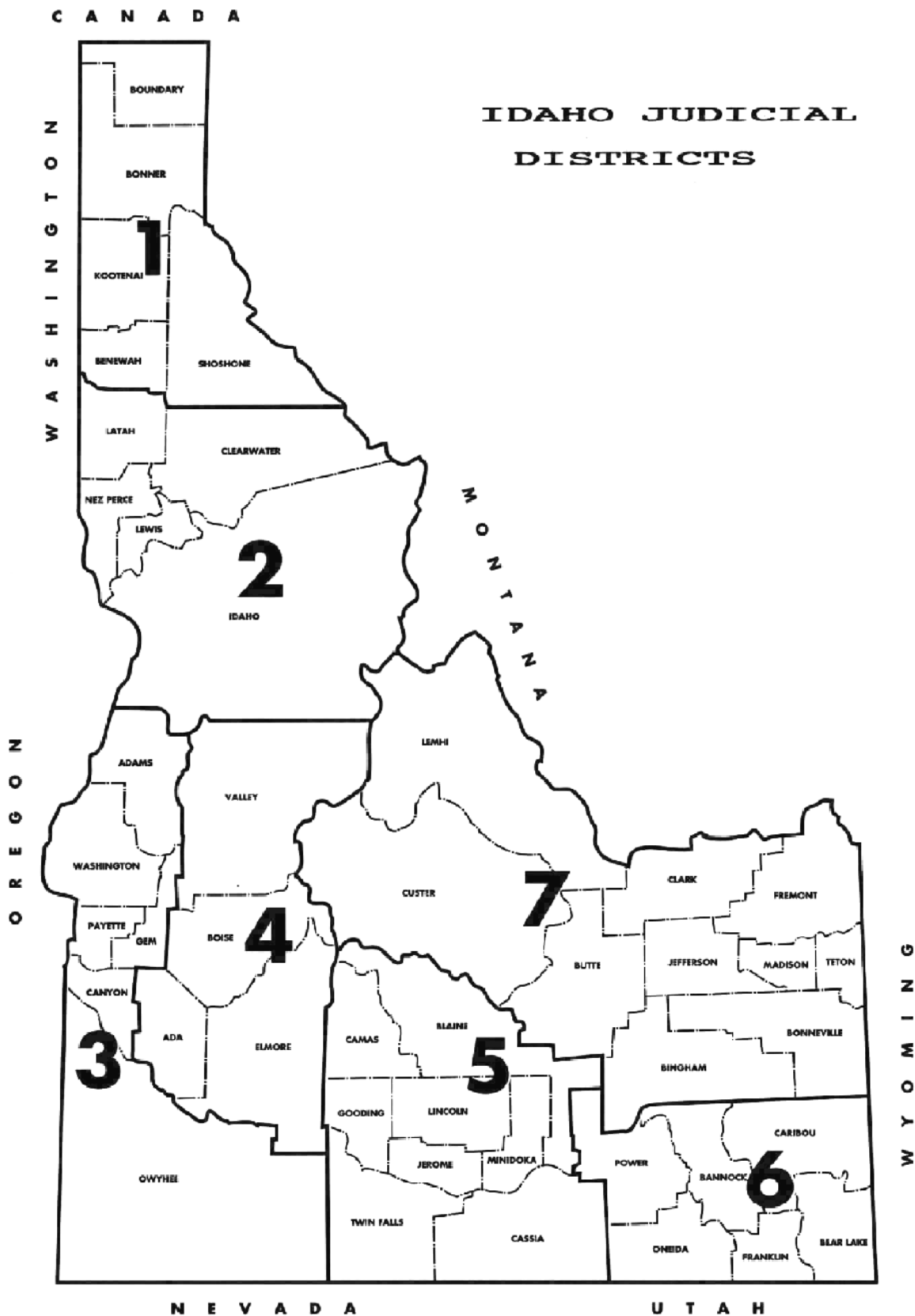
ELIGIBILITY REQUIREMENTS:

Benefits: All programs have income and resource limits. In addition, there are certain requirements to cooperate with work programs and child support services, depending upon circumstances. To get more detailed information, please speak with your case worker.

Child Support: Services are free to anyone receiving Cash Assistance, Food Stamps, and Medicaid, and are available to other families by paying the \$25.00 service fee. CSS is required to provide information about all cases to a Federal Case Registry and to other agencies (such as other states' child support agencies). Your address will not be provided to the other parent without your permission or a special court order.

NOTE: Some benefits and child support payments may be accessed by the use of a Quest Card.

Map of Districts





What is the 2-1-1 Idaho CareLine?

The 2-1-1 Idaho CareLine is a toll-free, statewide bi-lingual service available to link Idahoans with health or human service providers and programs. The hours of operation are 8:00 a.m. to 6 p.m. MST, Monday through Friday. After hours and on weekends telephone lines are answered by voice mail.

Services Provided. The 2-1-1 Idaho CareLine uses an extensive database of more than 3,000 health and human service providers to support the information and referral activities. The Idaho CareLine links people to services such as prenatal care, immunizations, adolescent pregnancy prevention, Medicaid resources, child development information, adoption/foster care services, nutrition information, child care referrals, child abuse prevention, services for the elderly, diabetes treatment and prevention, and more. The 2-1-1 Idaho CareLine has served as the “central directory” for numerous Department of Health and Welfare programs since 1991. Over the years, the Idaho CareLine has continued to expand and improve, changing with the times and with the needs of the Department.

2-1-1 Implementation. The Idaho CareLine and United Way of Treasure Valley have partnered to implement 2-1-1 services in Idaho. A national initiative, 2-1-1 is an easy access number to health and human services. Idaho is one of 29 states who have implemented this service to date. The Idaho CareLine is the call center for 2-1-1 services in Idaho. The “2-1-1” service became available statewide on all land lines in July 2003, making Idaho the 4th state in the nation to have statewide availability. Six wireless service providers have also implemented the 2•1•1 service for their customers [AT&T, Edge, Cricket, Nextel, Inland and Sprint PCS (most areas)]. More information on the national initiative is available at www.211.org.

The Volunteer Center. The United Way of Treasure Valley Volunteer Center is the “Give Help” component of 2-1-1 in Idaho. The Volunteer Center is a centralized clearinghouse that makes volunteering easy and accessible to individuals, families, groups and corporations. The Volunteer Center includes a web based tool that allows individuals wishing to volunteer easy access to agencies needing volunteers or to make donations. Access this feature at www.unitedwaytv.org/volunteercenter.asp.

Idaho CareLine Web Site-- our URL is www.idahocareline.org. Please take a moment and visit our web site. Agencies wishing to list their services in the Idaho CareLine database can download the form, complete it and mail/fax it to our office. The "Reports and Forms" section on the web site contains current and historical reports and demographic information on the calls taken by the 2-1-1 Idaho CareLine.